

# **Status of Health Care: Emerging Trends**



## **SEPA SHRM**

**Presents:**  
**STATUS OF HEALTH CARE:**  
**EMERGING TRENDS**



**Approved for 1.0 HRCI Recertification  
Credits**

**Tuesday, February 15, 2005  
8:00 AM – 10:15 AM**

at the Best Western Hotel  
11580 Roosevelt Blvd.  
Philadelphia, PA

A presentation on another critical topic of concern to H.R. professionals at all levels.

The ever-increasing challenges of understanding and addressing healthcare costs and trends are paramount.

This presentation will provide a clear understanding of the current health benefit cost picture based on recent industry surveys, as well as provide some strategies for addressing and ultimately controlling health benefit costs.

You won't want to miss learning about a practical approach to the issues surrounding healthcare cost containment for your organization.

**Join us for this important topic, and also get to share your own "Hot Topics" with your peers.**

## About our Speaker:

### Donna M. McQuillen

*Donna has worked in healthcare benefits, servicing large and mid-size employer groups, for the past 21 years.*

*In 1984, Donna joined the Johnson Companies as a Claim Supervisor. She specialized in claim administration operations and self-funded plan administration. She was promoted to Director of Technical Services in 1987 and was instrumental in the TPA's Quality Assurance Program and coordination of Managed Care Initiatives. During this time, Donna conducted numerous operational audits at various insurance companies and TPA's across the country, as well as abroad.*

*In 1995 Donna served as an Account Manager with the Johnson Companies, delivering fully integrated benefit programs to the employers she presented. Donna continued in her role as an Account Manager until 1996 when she joined a Pharmacy Benefit Management Company as Vice President of Marketing.*

*In 1998, Donna joined Trion, handling large employer groups. Donna's experience in the self-funded arena and benefit consolidation projects has made her a critical member of the Trion consulting team.*

## DIRECTIONS

The Best Western is conveniently located on US 1; 3 miles south of the PA Turnpike exit 28, or 4 miles West of I-95 Woodhaven Road exit. The hotel's phone number is 215-464-9500.

## PROGRAM SCHEDULE

- 8:00 Breakfast and Networking
- 8:30 Business Meeting, Introductions and "Hot Topics"
- 9:00 Featured Speaker
- 10:00 Networking

*If you need a special accommodation to attend, please call (215) 698-7116*

Please register and send your check in advance. You can always substitute a staff member if a conflict occurs.

**ONLINE REGISTRY IS UP & RUNNING – ANY PROBLEM, JUST PRINT OUT THE FORM & FAX TO: 215-698-7116**

## MARK YOUR CALENDAR

Tuesday, March 15, 2005  
Topic and Speaker TBA

## SEE OUR CHAPTER WEB PAGE AT:

[www.SEPASHRM.org](http://www.SEPASHRM.org)

This program has received approval for 1.0 recertification credit hours toward PHR & SPHR recertification through HRCI. For more information visit

[www.hrci.org](http://www.hrci.org)

## Monthly BREAKFAST MEETING TUESDAY 8:00 – 10:15 am February 15, 2005

Complete this registration form and mail it, along with your check to Susan Warner. Reservations must be received by Friday, February 11, 2005.

If you are unable to meet this deadline, please try to call Susan or Larry at (215) 698-7116, by 10 AM, Monday, February 14, 2005, if you plan to attend.

Make your check payable to: SEPA SHRM and mail to:

Susan Warner, J.D., SPHR  
Chapter Administrator  
C/o Human Resource Trouble Shooters  
9090 Pine Road  
Office Suite A

Philadelphia, PA 19115  
(215) 698-7116

SEPA SHRM Chapter Members \$12.00  
Non-Chapter Members \$17.00  
Full-Time SHRM Student Members Free

# Attending \_\_\_\_\_

Amount enclosed \$ \_\_\_\_\_

SHRM # \_\_\_\_\_

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**South Eastern Pennsylvania SHRM**  
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